

# BUSINESS SAFETY

## IMPACT ON BUSINESS RETENTION



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June 2023

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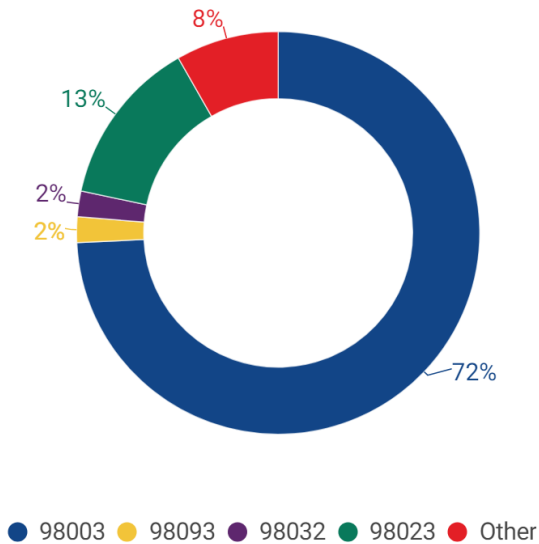
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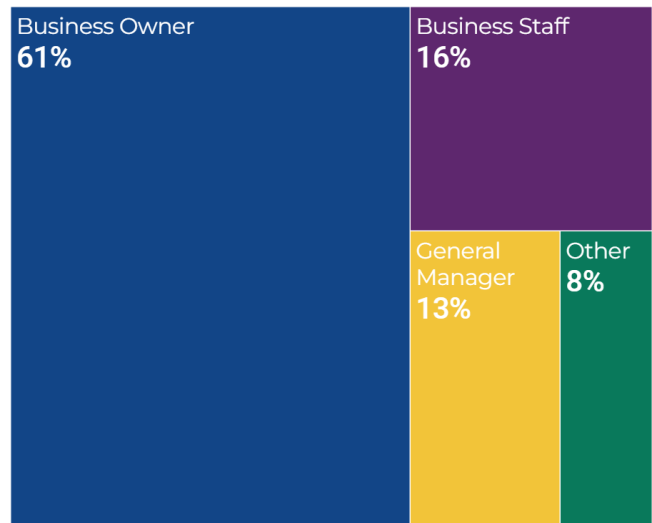
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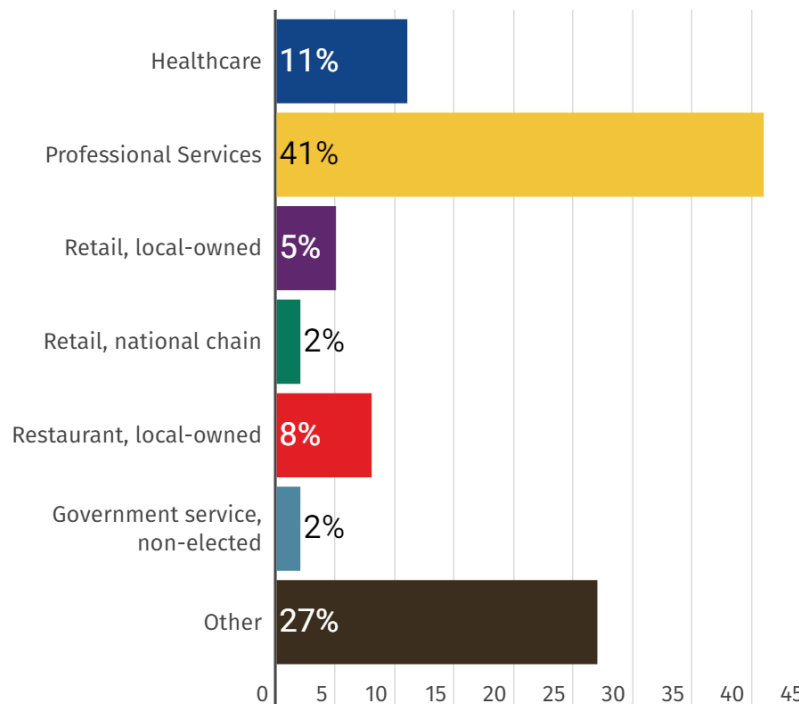
## Survey participants by ZIP CODE



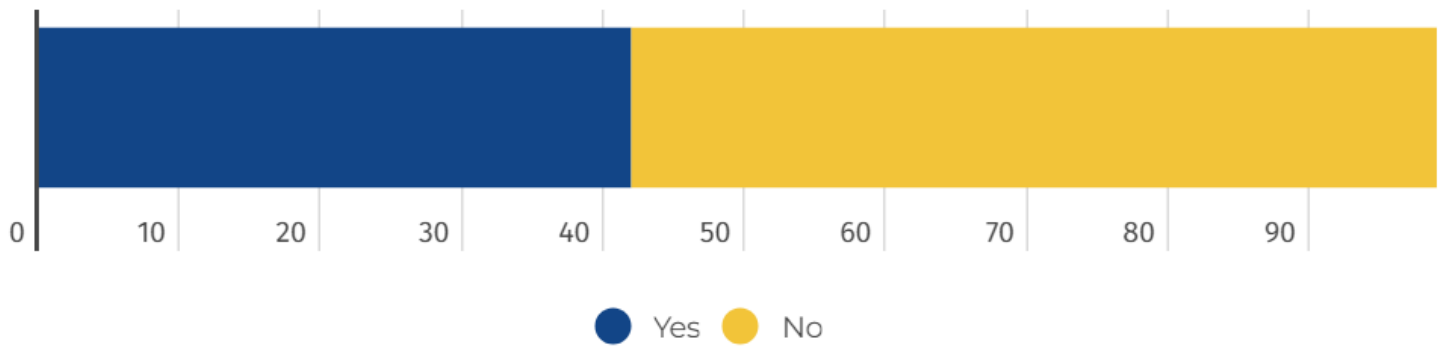
## Survey participants by POSITION



## Survey participants by INDUSTRY SEGMENT

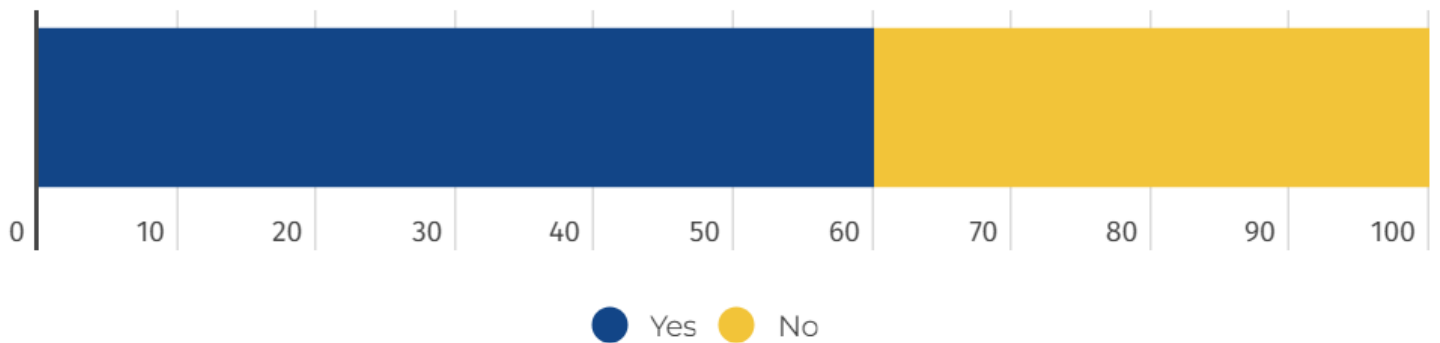


Have you **FELT UNSAFE** operating your business?



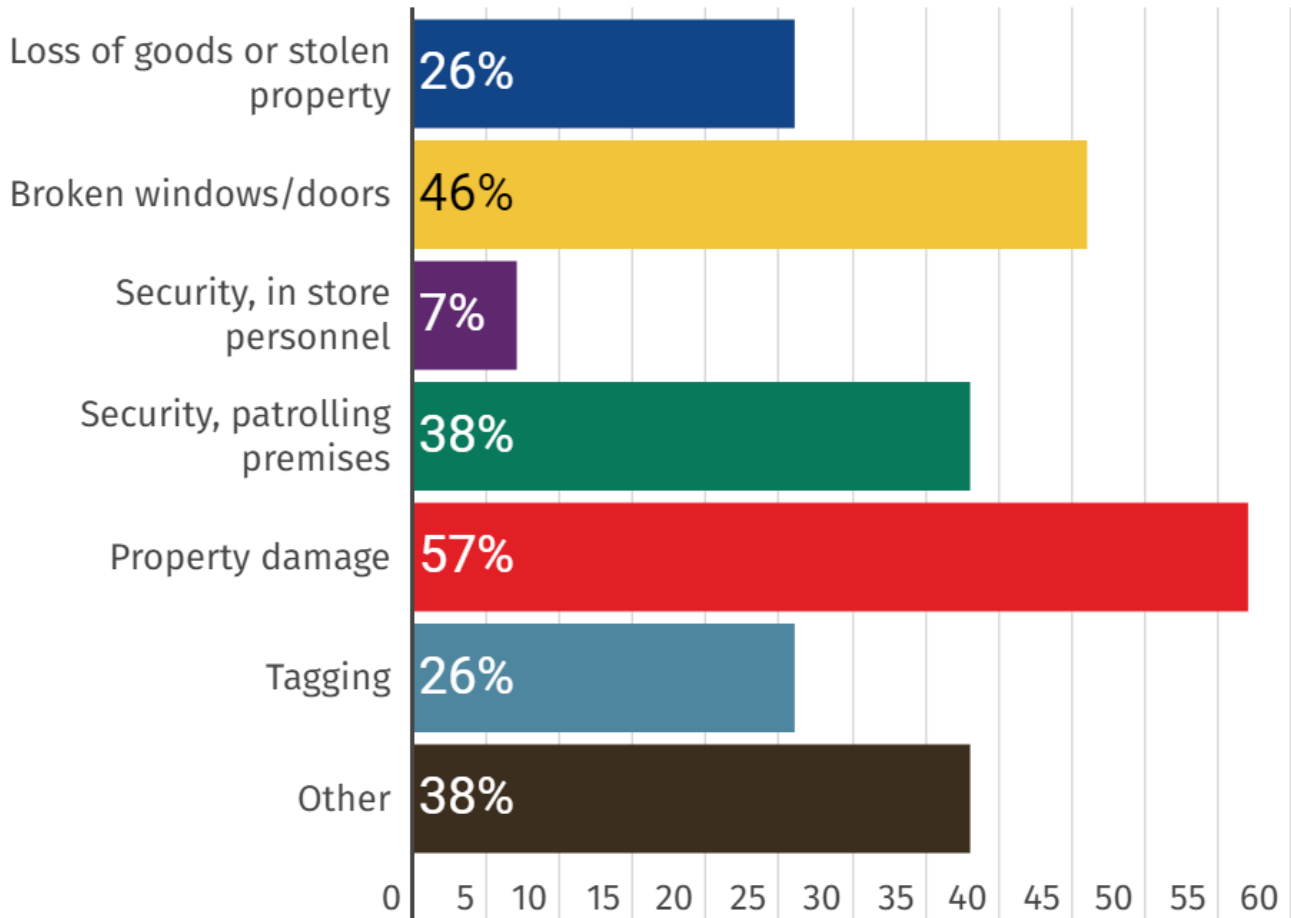
**42%** of survey takers  
**HAVE FELT UNSAFE**

Have you had to **CALL THE POLICE** due to criminal activity at your business?



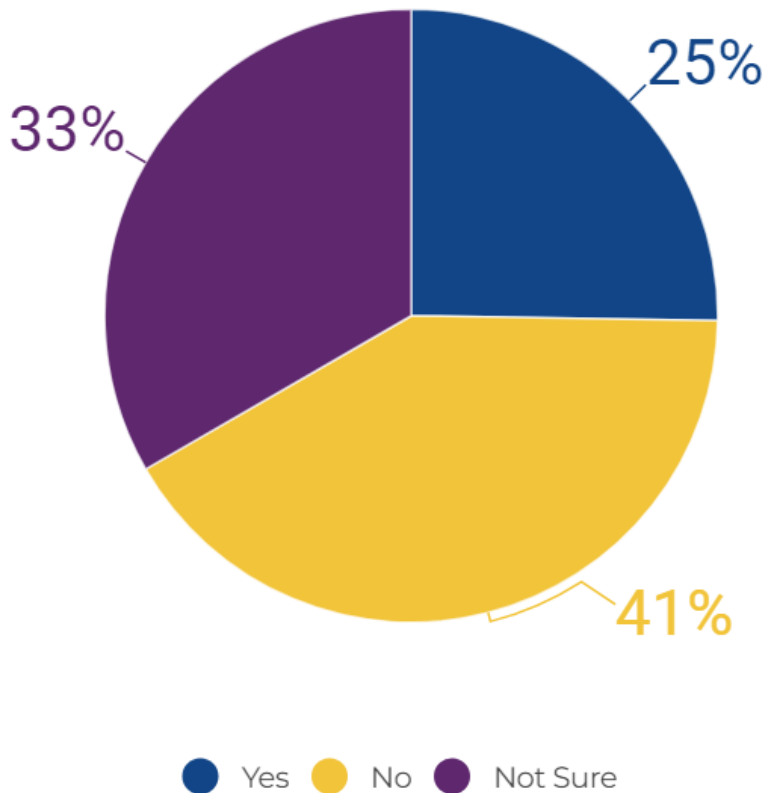
**60%**  
of survey  
takers said  
**YES**

Have your **BUSINESS COSTS INCREASED** due to any of the following? Select all that apply.



“ Our insurance costs are going through the roof due to the increased crime rates in the region. ”

Has your business seen a **LOSS OF REVENUE** due to criminal activity?



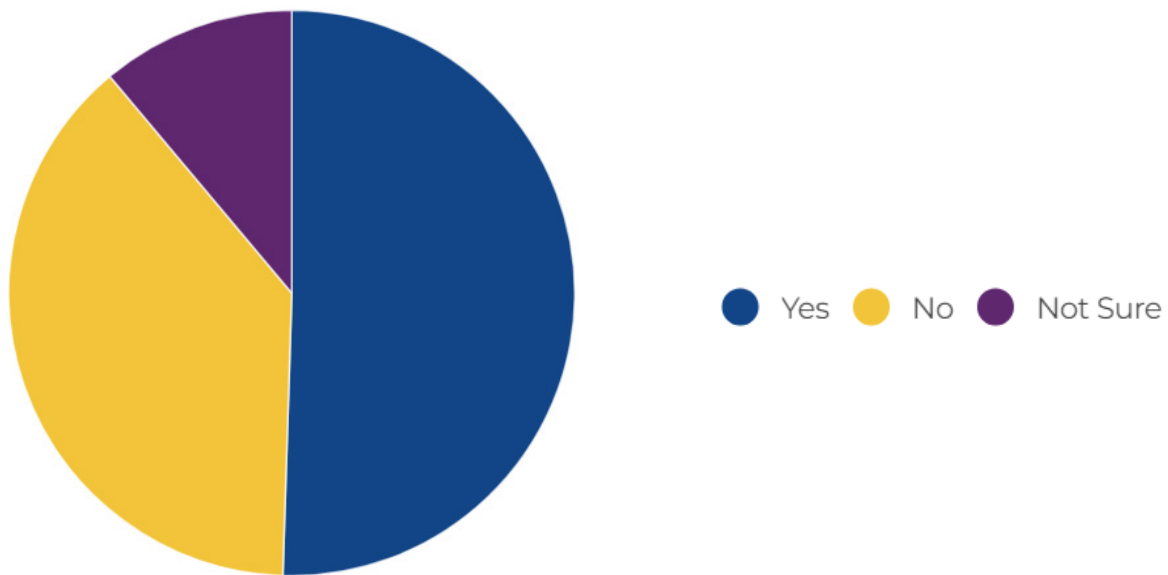
**25%**  
of survey takers have seen  
**LOSS OF REVENUE**

If your business **HAS LOST REVENUE**, estimate how much was lost in the last 12 months.

BETWEEN  
**\$50,000**  
AND  
**\$200,000**  
ESTIMATED LOSS OF  
REVENUE  
in the last 12 months

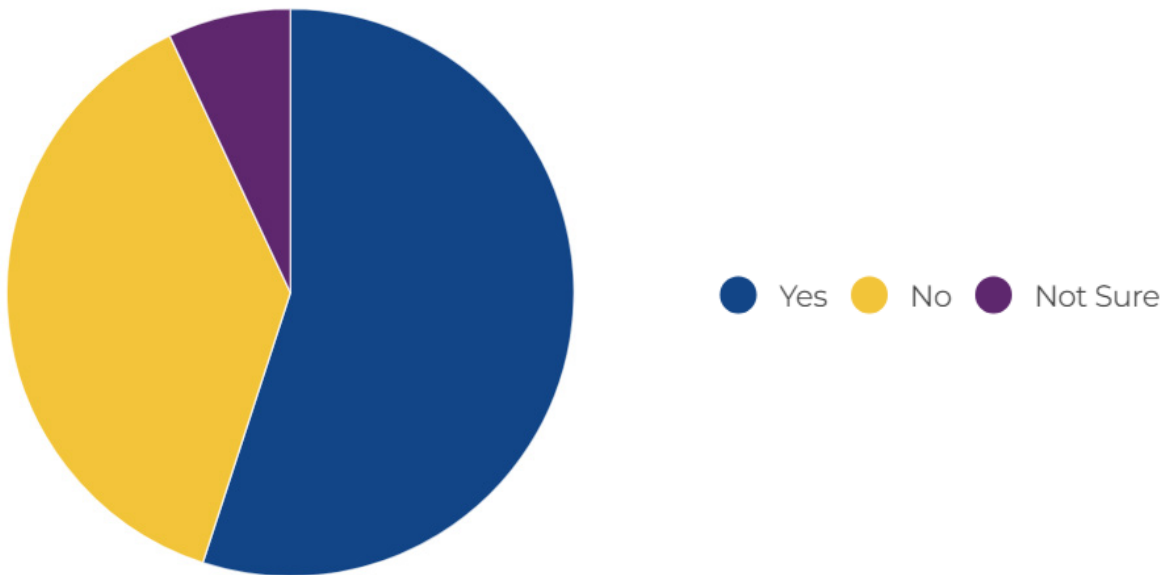


Have you experienced **CUSTOMER OR CLIENT COMPLAINTS** related to criminal activity or homelessness in the past 12 months?



**50%**  
of survey takers have received  
**COMPLAINTS**

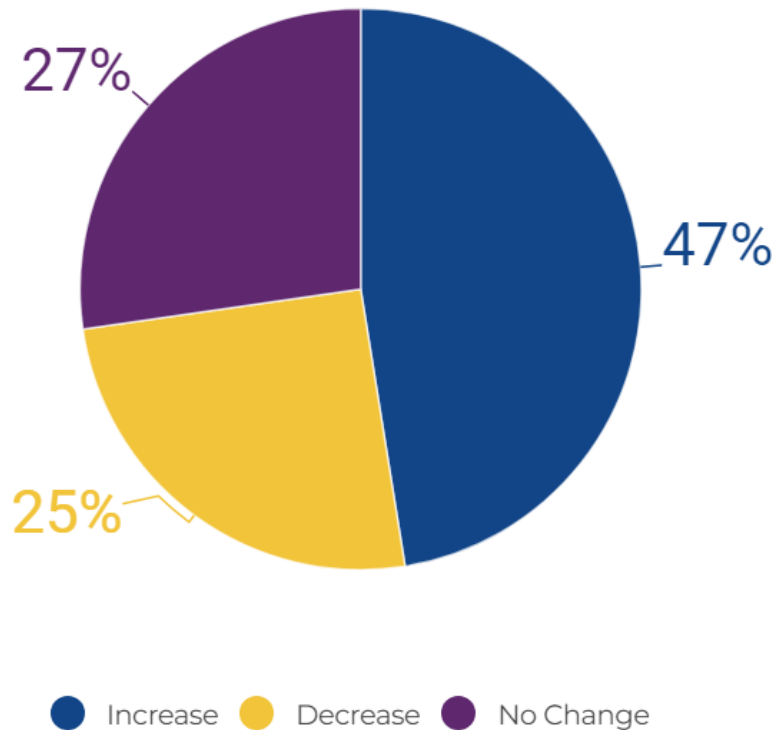
## Have you received **STAFF COMPLAINTS** related to homelessness in the past 12 months?



**55%**  
of survey takers have received  
**STAFF  
COMPLAINTS**

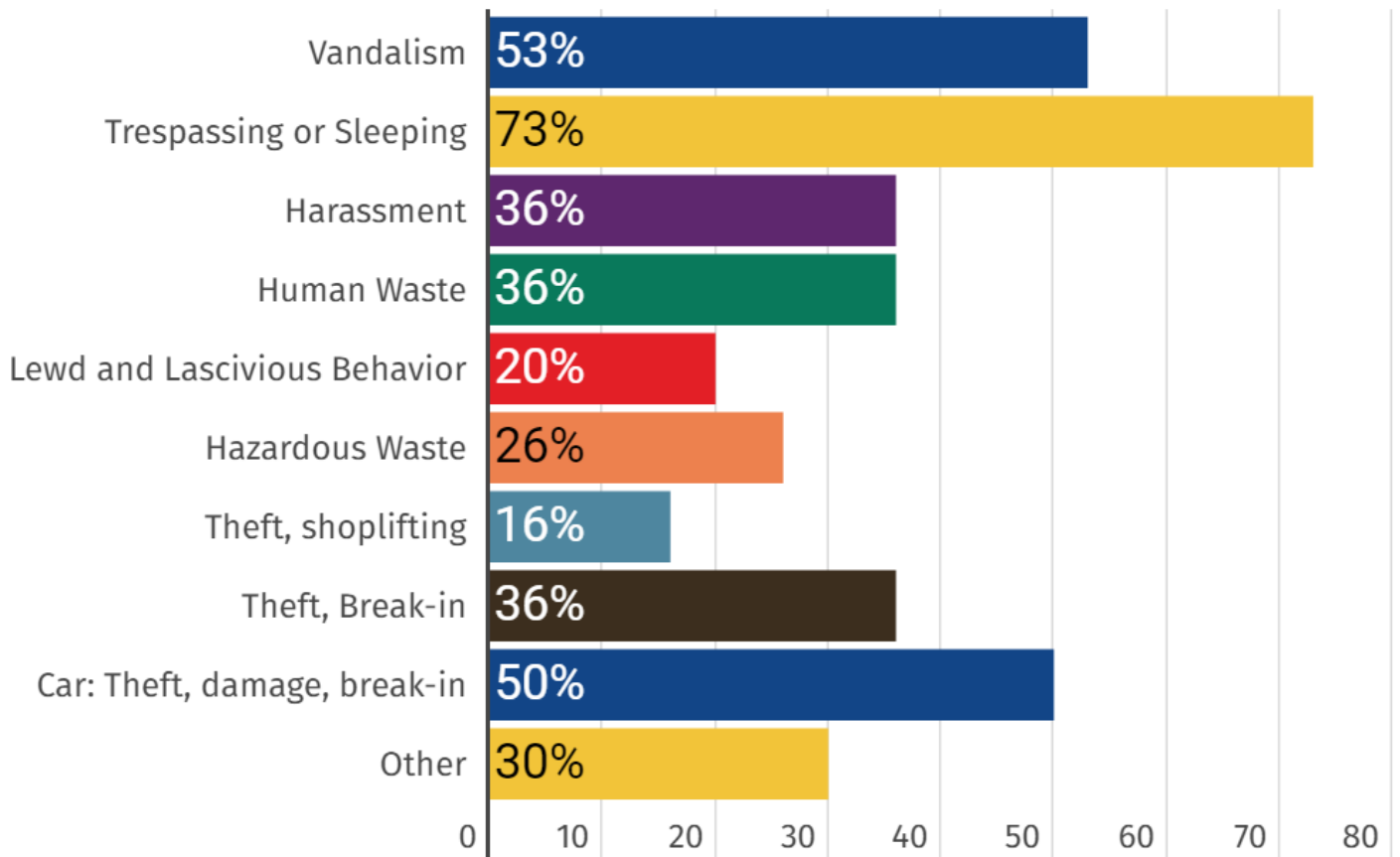
“  
Our employees feel unsafe and constantly have a mess and business interruptions from the homeless.  
”

Have you seen an increase or decrease in the **NUMBER OF HOMELESS** persons in or around your business in the last 12 months?



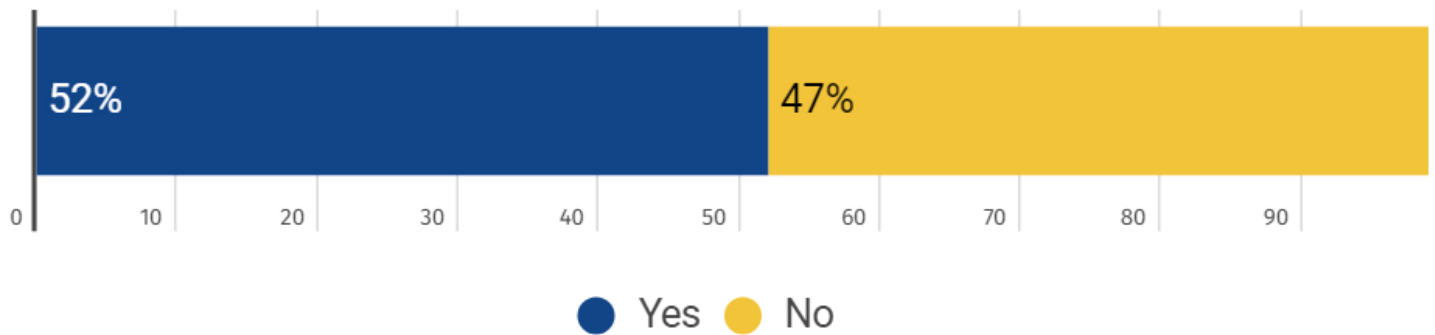
**47%**  
of survey takers have seen an  
**INCREASE**  
IN THE AMOUNT  
OF HOMELESS

In the past 12 months, has your business **EXPERIENCED ANY OF THESE PROBLEMS** associated with homelessness? Select all that apply.



**TRESPASSING AND VANDALISM**  
 are top impact issues for respondents

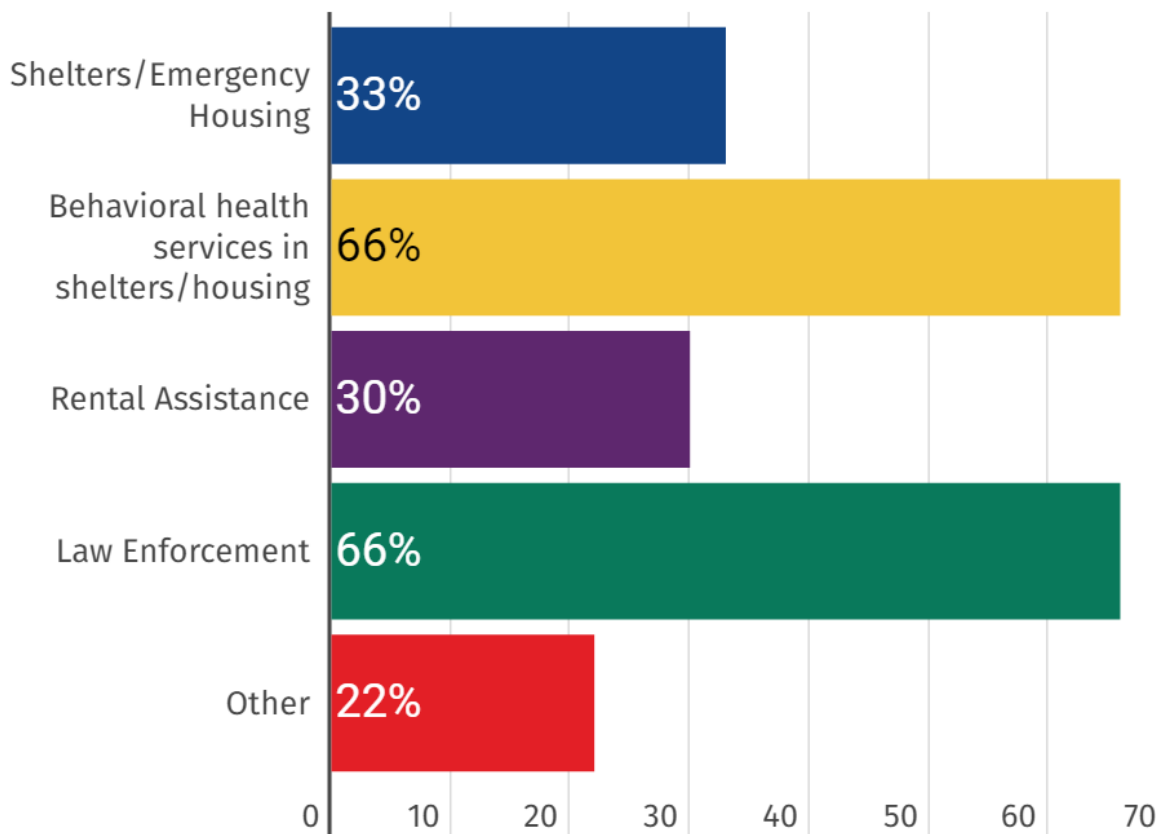
Have you had to **CALL THE POLICE** due to homeless disruptions?



**52%**  
of survey  
takers said  
**YES**

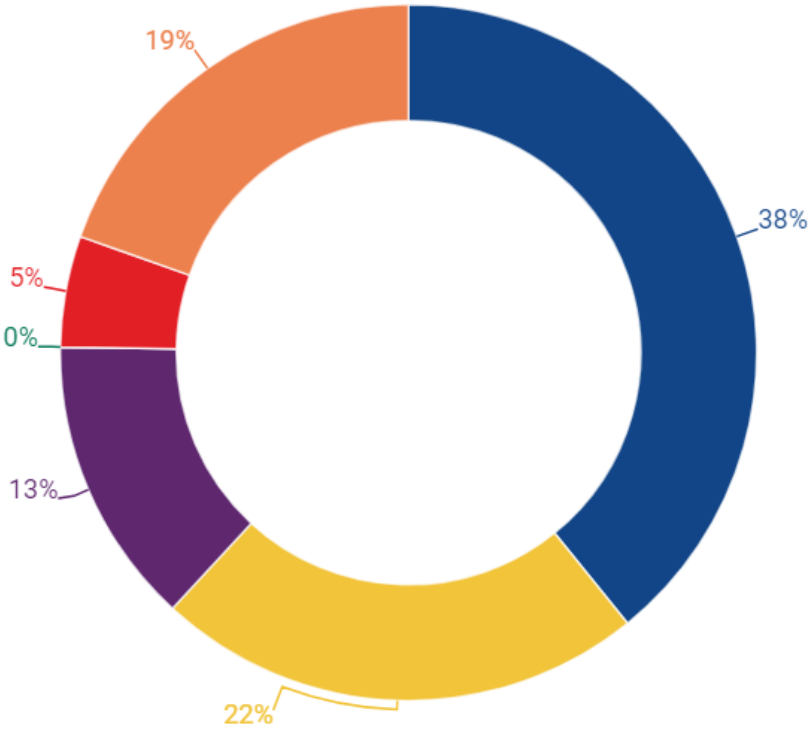


Homelessness is both a national and local crisis. What would you propose as a **SOLUTION FOR OUR LOCAL COMMUNITY**? Select all that apply.



“ The police should be working with nonprofits to offer help. ”

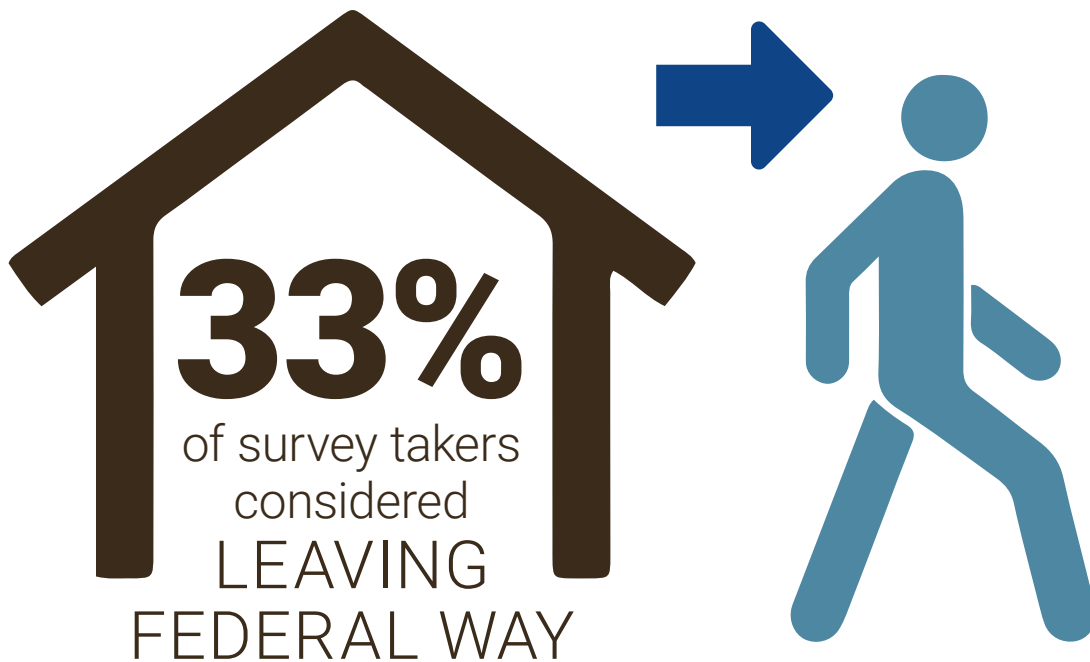
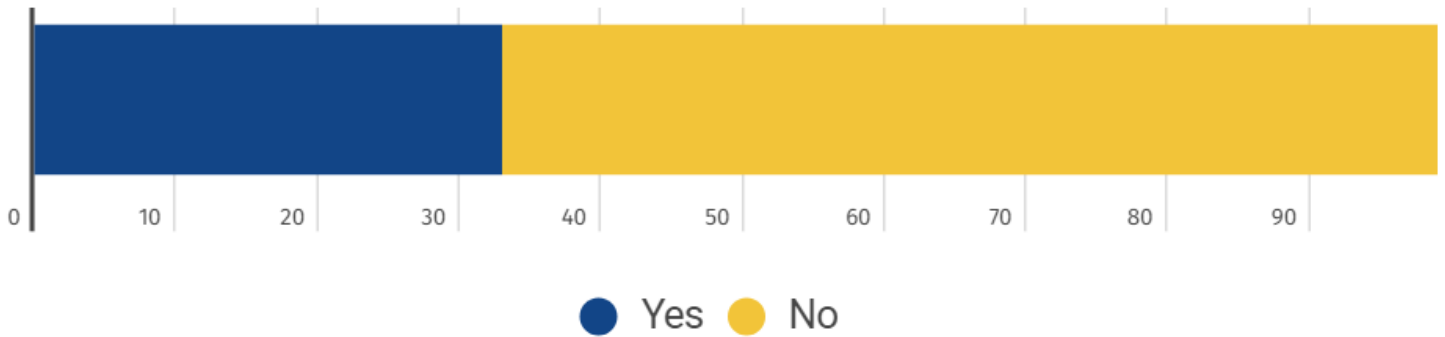
# Which organizations do you feel are **RESPONSIBLE** for addressing homelessness?



● City Government ● State Government ● County Government ● Federal Government

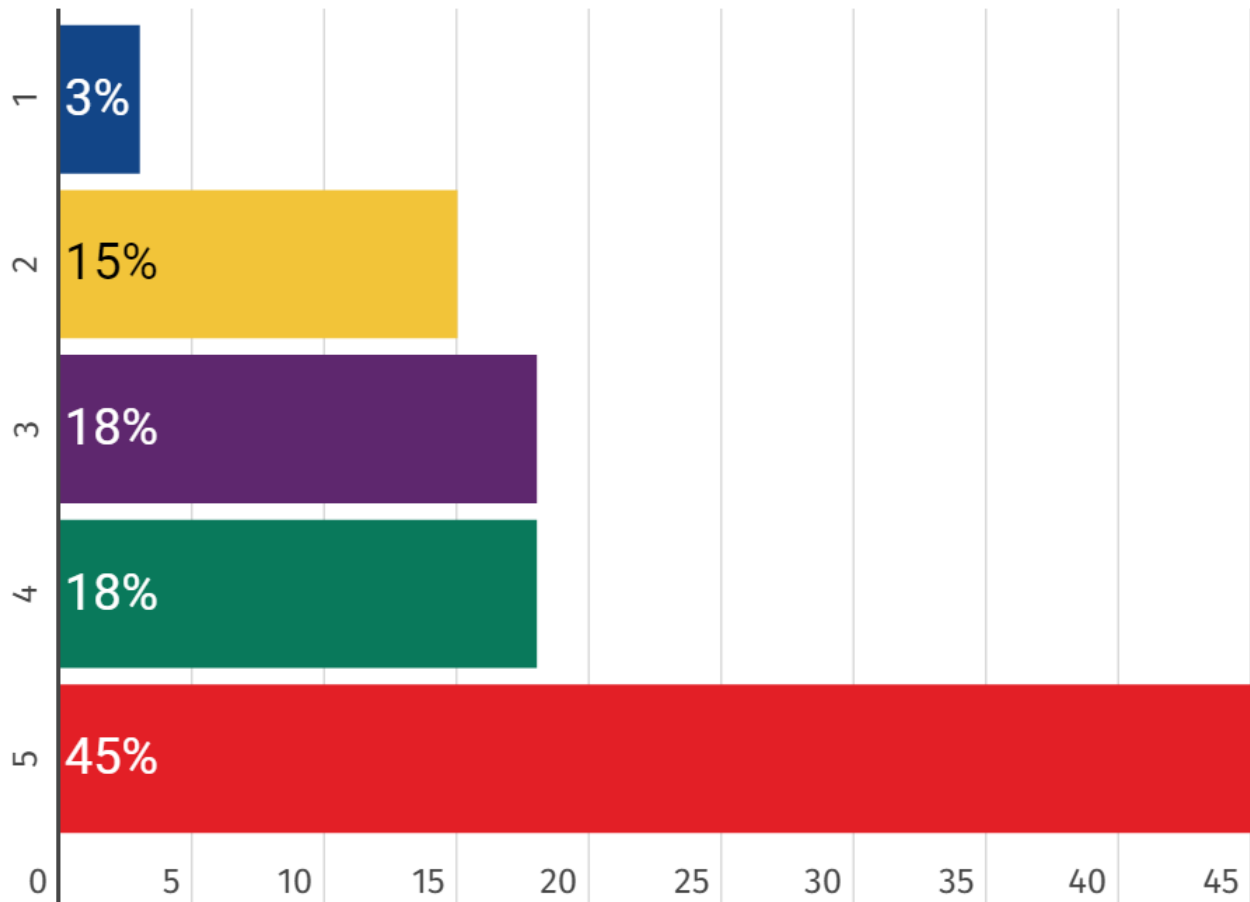
**38%**  
of respondents believe it is the  
responsibility of the  
**CITY** to address homelessness.

Have you considered **LEAVING FEDERAL WAY** to open a business elsewhere due to public safety concerns?



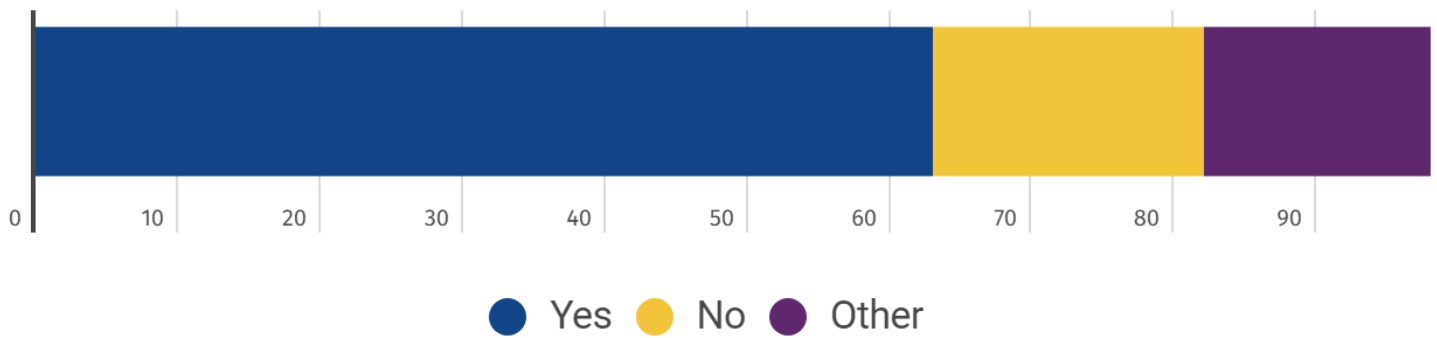


Rate the relevancy of **LAW ENFORCEMENT**, on a scale of 1-5.



	1	2	3	4	5
Response time for issues on business premises	11%	11%	20%	17%	<u>40%</u>
Patrolling of business parks and office complexes	14%	14%	<u>29%</u>	14%	26%
Enforcing open space/panhandling ordinances	17%	5%	17%	17%	<u>41%</u>
Trespassing enforcement for business premises	18%	9%	21%	21%	<u>30%</u>

Do you believe the WA State legislature’s reinstatement of police pursuit will enable **BETTER POLICE RESPONSE** to your business?



**63%** of respondents  
**SUPPORT THIS LEGISLATURE**



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